

Financial Aid Contact Directory

The Office of Financial Aid at Penn GSE is committed to providing accurate, timely responses to your inquiries and is committed to assisting you with any of your financial aid-related questions or concerns throughout your time at Penn.

[Student Financial Services](#) is another resource you can take advantage of for questions relating to your bill. As per the chart below, SFS has dedicated points of contact for GSE students. The chart below indicates which office is the best point of contact for specific questions.

If Your Last Name Begins With...	Your Assistant Director at SFS Is...
A-Fez	Nichole Moore
FfA-Lee	Aisha Hunter
Lef-Riv	Sharon Scott
Riw-Z	Fred Poindexter

Student Financial Aid & Billing Assistance	
Questions Best Answered By SFS	Questions Best Answered by GSE
Loan applications & disbursement	Merit awards
Late fees & general billing	Tuition charge disputes
Refunds & advances	Assistantships
Employer benefits	Fellowships
Status of Americorps Award	Department Grants
Financial holds	Work-study
Collection holds	Ph.D. funding
Third party billing	registration
Outside scholarships	admissions
Gi bill/yellow ribbon	General financial aid counseling

STUDENT FINANCIAL SERVICES	GSE Financial Aid
3451 Walnut St. (Franklin Building, across from Bookstore, Room 100)	3700 Walnut St. 2 nd Floor
215-898-1988	215-898-6451/6455
sfsmail@sfs.upenn.edu	finaid@gse.upenn.edu